

10 Ways Your IT Department Benefits with ReadyTalk

Employees should be able set up small conferences or schedule webinars without increasing the workload of their IT department. More importantly, reliable, secure services backed by an accessible support team eliminates IT burden.

BENEFITS OF READYTALK FOR IT DEPARTMENTS INCLUDE



1 Platform Agnostic: All Users, One Vendor

If you support multiple platforms, shouldn't your conference provider? ReadyTalk fully supports Mac, Windows, Linux as well as all major browsers – IE, Chrome, Safari and Firefox.



2 Reliability: IT Support Not Required

We take reliability seriously. ReadyTalk ensures reliability with tier-one audio conferencing infrastructure and best-in-class web conferencing so your users can focus on their meetings, rather than the technology.



3 Customer Service: Our Support Ticket, Not Yours

ReadyTalk provides 24/7 live customer support, free live training and best practices so that users get the most out of their web and audio conferencing platform. When they have a question, they call us, not you.



4 Security and Redundancy

Rest assured that every ReadyTalk meeting is safe. Secured with 128-bit or 256-bit AES encryption. Plus, all attendees initiate a Secure Sockets Layer (SSL) connection to the ReadyTalk service using the HTTPS (HTTP Secure) protocol.



5 International Audio: Global Communication is Critical

ReadyTalk provides international toll-free, toll and dial-out to more than 200 countries. With tier-one audio and features that make managing calls easier, every call is crystal-clear and reliable.



6 Employee Accounts: You Have Control

At ReadyTalk, we believe that you should have access and control of user accounts. Administration Center gives you the ability to create, edit, or delete audio and web conferencing accounts at any time as well as view users' usage rates.



7 Productivity: Tools to Help Users be More Productive

ReadyTalk makes it easy for your users to meet:

- Join a webinar from an iPad
- Start a demo from Salesforce
- Schedule conferences from Outlook
- Join a collaborative meeting instantly from the desktop



8 Salesforce Integration: Integrate with Your CRM

Increase sales productivity and provide visibility into key activities with ReadyTalk for Salesforce.



9 Mobile: Join Meetings from Anywhere

ReadyTalk Mobile offers users a reliable experience on their Apple iPad—view shared content, chat with the presenter, respond to polls and listen to the presentation from anywhere.



10 Transition: Switching is Easy

Transitioning to a new audio and web conferencing vendor shouldn't be a headache. With each new account, ReadyTalk assigns a dedicated account manager who handles the entire startup process and remains available to you as long as you're a customer.

ReadyTalk[®]
Audio & Web Conferencing